



City of Waconia

March 16, 2020

To our Waconia community:

We appreciate the dynamic and rapidly changing situation we are all in. It has required difficult decisions for businesses, residents, and organizations in our community and we are in this together. We all rely on the will of the people to help protect one another during times of crisis or strain. Our community is a strong and caring one, and I am confident that we will get through this together.

The City continues to work with local health authorities and others to advise on how best for us to work in limiting the spread of the COVID-19 virus and finding a path to health and prosperity again soon. The most important thing right now is for you and your family to take all appropriate measures to prevent the spread of this virus. We know them all by now, but they bear repeating:

- Wash your hands often with soap and water for at least 20 seconds.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Avoid touching your eyes, nose, and mouth.
- Avoid close contact with people who are sick.
- Stay home when sick.
- Clean and disinfect frequently touched objects and surfaces.

To help mitigate the spread of the virus and protect our citizens and employees, the following steps are being taken by the City effective until March 30:

- The City has closed Safari Island Community Center and the Waconia Ice Arena. This is both for social distancing and the demands for deep cleaning.
- Our Public Services Staff will assist property owners with questions by phone and will only do home visits in emergent cases.
- The Public Services Facility will operate by appointment only.
- The City will suspend water shutoffs for customers during the next two weeks.
- We have cancelled upcoming Park Board and Planning Commission meetings during the next few weeks.
- We have cancelled outside group meetings at City Facilities for the next two weeks.

City Hall
201 South Vine Street
Waconia, MN 55387
952-442-2184

Public Services
310 10th Street East
Waconia, MN 55387
952-442-2615

Fire Station
26 Maple Street South
Waconia, MN 55387
952-442-2316

Safari Island Community Center
1600 Community Drive
Waconia, MN 55387
952-442-0695

Ice Arena
1250 Oak Avenue
Waconia, MN 55387
952-442-RINK (7465)

What can you do?

- We have provided links to the various public health agencies on our website. I encourage you to follow the [preventative measures](#) outlined by the CDC. Check for updates on a regular basis.
- Contact your provider if you feel you have symptoms.
- Utility payments can be made online or by phone (952-442-3107) instead of in person. The green drop box is available 24/7 in front of City Hall or in the entrance.
- Residents can request over the counter permits by filling out the application online and sending it to City Hall. We are updating our procedures to assist residents that may not wish to come in to complete this process. For questions call 952-442-2184.
- Please reschedule an inspection if anyone in your household is feeling ill.

As this situation continues to develop, we may modify or add additional measures and information. Please follow us on [Facebook](#) and check our [website](#) for updated news and information.

Remember, we are in this together and will get through it together.

On behalf of the City Council and City staff,

A handwritten signature in black ink, appearing to read 'Kent Bloudek', with a long horizontal flourish extending to the right.

Kent Bloudek, Mayor